



2025-2026 PROGRAM OPTIONS

Secure Comfort Budget Program With Northern Star Cooperative Services' Secure Comfort Budget Program, your heating costs become much more manageable. This program allows you to pay for your heating needs by paying monthly installments, rather than having to pay for a large delivery all at once. Open enrollment for the budget season is from June 1 to September 26, 2025. The ceiling price (cap) is \$2.19 per gallon. Ceiling price is valid from September 1, 2025, through April 30, 2026. *If you are a current budget customer, you automatically remain on budget.*

Full Pre-Pay Contract The Full Pre-Pay Contract is something Northern Star Cooperative Services has been offering its patrons for more than 25 years. The Full Pre-Pay Contract allows customers to pay upfront for their heating needs and lock in a price on a specified number of gallons (a minimum of 400 gallons and a maximum of last 2 years' average usage). Because of the volatility in the energy markets and a limited number of gallons available, customers should act as soon as possible to ensure the best possible pricing. *The Full Pre-Pay Contract for residential heating customers will be \$1.84 per gallon if paid in full before September 26, 2025. If paying by credit card the price is \$.05 per gallon higher. Though Full Pre-Pay Contracts may be offered after the September 26 deadline, based on the experience of past years, prices may be higher. There is a 400 gallon minimum for this program and customers must take delivery of their gallons between September 1, 2025 and April 30, 2026.

2024/2025 Ceiling Price Contract Our Ceiling Price Contract allows customers to pay a \$.50 cent-per-gallon down payment on their propane needs and have the guarantee that their price will not go above a ceiling price of \$2.19 per gallon. This means customers will pay whatever the truck price is until the price reaches \$2.19 and then their price will be capped. For example, if the price on the date of delivery was \$2.19 per gallon, the customer would be billed \$2.19 for the delivery and the \$.50 cent-per-gallon down payment would be deducted. If the price went to \$2.69 per gallon, customers on this program would be billed at \$2.19 and the \$.50 down payment would be deducted. The down payment of \$.50 per gallon must be paid in full by September 26, 2025. Any Ceiling Contract options after September 26, 2025, may be subject to additional charges. There is a 400 gallon minimum for this program and customers must take delivery of their gallons between September 1, 2025 and April 30, 2026.

Due to volatile market conditions, quantities may be limited. Northern Star Cooperative reserves the right to amend, modify, or cancel pricing at any time during the contracting period, until your signed contract is received in our office.

	OFFICE	EMERGENCY/AFTER HOURS
Deer River Area	800-864-3767	218-821-3503
Backus/Walker Area	800-450-2578	218-820-1002
Northome Area	218-897-5221	218-398-3641
Hill City/Remer Area	218-697-2789	218-244-0128
Littlefork Area	218-278-6682	218-324-3147
Long Prairie Area	888-785-2626	320-766-1371

With propane offices in: Deer River • Northome • Littlefork • Hill City • Backus • Long Prairie • Remer



2025-2026 FEES AND CHARGES DISCLOSURE

ACH Chargeback Fee	\$15.00
Court Filing Fee	\$75.00
Leak Check	\$45.00
NSF Return Fee	\$30.00
Pump Out Fee	\$140.00
Same Day Delivery – Before 2:00 PM	\$175.00
Same Day Delivery – After 2:00 PM	\$250.00
Weekend Delivery Fee	\$250.00
Service Work	Variable
Storage Unit Legal Notice Fee	Variable
Tank Monitor Annual Fee	\$60.00
Tank Lease	Variable

This fee disclosure list has been approved by Northern Star Cooperative Services' Board of Directors